

# Philosophy of care in Elizabeth Finn Homes



Elizabeth Finn Homes seeks to provide the highest standards of care to our residents. By using an holistic and therapeutic approach, we involve both residents and their families when putting together individual care plans. Residents are actively encouraged to exercise choice and to enjoy life to their full potential, physically, emotionally and spiritually. Visitors are always welcome at our Homes and many become involved in the wide range of activities on offer.

Residents' well being is at the centre of our work. We engage first-rate staff and have the latest high tech lifting and bathing equipment in well-designed surroundings, complimented by elegant décor. We regularly review our working practices and a formal procedure is in place so that any complaints, thankfully rare, are dealt with speedily.

Our Homes are wonderful places to live and work:

"We find it difficult to simply say "thank you" to the General Manager and all the members of staff for the love, devotion and care you showed our mother during her years in your home. It was not just the day-to-day care for which we thank you, it was the care that went over and beyond the call of duty that enabled our mother to retain her grace, elegance and dignity. Please pass our thanks on to all members of staff who cared for our mother. My sister and I will never forget how much she was loved by you all and that is, for us, one of the greatest comforts we have."

"It is impossible for me to give the full measure to all the kindness shown to my father while he was with you. I can say that I have never seen a nursing Home so well run and as competent as yours, and the whole family appreciates what you have done for our father."